
From single to double (including twins), to carrying a third on a buggyboard, the NUVO Pram grows with your family across 18 configurations. You're ready from day one.

BETTER
TOGETHER

SINGLE TO
DOUBLE PRAM

NUVO® Double Mode Product Guide

redsbaby®

For your journey®

We are committed to innovating, crafting and bringing to life the best in baby products and experiences. Our products are designed in Australia for our unique lifestyle. They are as functional as they are beautiful, serving our core purpose to enrich your family journey.

CELEBRATING
HOMEGROWN

HEAD-TURNING
STYLE

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Scan to Watch

How-to and assembly videos available
at redsbaby.com.au



Embrace your journey

GENERAL INSTRUCTIONS

Keep this document for future reference. It contains important information.

Read all the warnings and instructions provided with the NUVO Pram (sold separately) before using the NUVO in double mode.

Please read thoroughly before commencing assembly and use of your NUVO in double mode. Incorrect assembly and usage can be dangerous and result in serious injury or even death.

There may be slight variations in the design of your product to the images shown in this product guide.

Your NUVO frame is compatible with the NUVO seat and bassinet only. Do not use your NUVO frame with any other model of pram, seat or bassinet.

Product care

GENERAL MAINTENANCE

- Regularly inspect the locking devices, brakes, harness assembly, catches, seat adjusters, joints and fixings to ensure they are secure and in full working order.
- Do not store your NUVO in your car for prolonged periods, especially in hot weather, as heat may warp plastic parts and reduce your product's life.
- The brakes and wheels are subject to wear and should be replaced when necessary.

Brakes are available by contacting our Customer Care team at info@redsbaby.com.au.

- Should any parts of the NUVO become stiff or difficult to operate, ensure that dirt is not the cause. Sparingly apply a silicone spray lubricant to penetrate the components. Excessive application may encourage the accumulation of dirt.
- Regular light lubrication of moving parts will extend the life of your NUVO and make operating, opening and folding easier.
- Do not leave your NUVO in sunlight for prolonged periods, as fabrics may fade.
- Store your NUVO in a dry, well-ventilated and safe place.
- Do not use your NUVO if screws are loose or missing or if any component is damaged.

Cleaning instructions

GENERAL INSTRUCTIONS

- Do not use products that contain alcohol, as they may cause erosion, stains, discolouring and damage to the leatherette parts on your NUVO. This includes applying hand sanitiser to your hands or directly on the product.
- Do not place any fabric or other component of your NUVO in the dryer. Allow all parts to dry thoroughly before storing.
- Do not fold or store your product if it is damp or wet.

PLASTIC AND METAL PARTS

- Sponge clean with warm water and a mild detergent then air dry.
- Do not use any abrasive or corrosive cleaning products on your NUVO.
- If the frame parts have been exposed to salt water rinse immediately with fresh tap water to avoid corrosion.
- Always dry plastic and metal parts if they become wet.

FABRICS

- Sponge lightly with warm water and a mild detergent, and air dry.
- Follow the care label to prolong the life of the fabric.

Safety standards

Redsbaby NUVO is designed to comply with AS 2088:2022 and CPN No.8 of 2007.

Warnings and safety precautions

Please read the following warnings and safety precautions thoroughly before using your NUVO in double mode.

Incorrect assembly and use can result in serious injury or death.

Always follow the safety instructions to ensure that your NUVO is correctly folded, assembled, and the locks are engaged for safe usage.

After unpacking, immediately discard packaging materials, as these can become a choking hazard.

Always use the safety features that come with your NUVO, such as the tether strap, brakes and harness.



GENERAL WARNINGS

- To avoid injury or death: Always apply the brakes whenever the Redsbaby NUVO is stationary.
- Do not leave children unattended.
- Secure the child in the harness at all times.
- Do not carry extra children or bags on the Redsbaby NUVO.
- **Make sure children are clear of any moving parts if you adjust the Redsbaby NUVO, otherwise they may be injured.**
- Ensure the frame fold locks are engaged correctly before placing a child in the Redsbaby NUVO.
- Follow the manufacturer's instructions.
- Put on all the brakes whenever you park the Redsbaby NUVO.
- Use the harness at all times.
- When not in use disconnect shoulder straps from the waist strap and/or buckle.

- The harness can form loops which may cause a strangulation hazard. Never leave a harness connected when not fitted to a child in the Redsbaby NUVO.
- Use the tether strap to stop the Redsbaby NUVO rolling away.
- Do not use the seat or bassinet with any other models of pram/stroller.
- Do not use bassinet once the child can sit up unaided.
- Only use the bassinet in the flat position. Do not recline.
- Do not use any accessories that are not designed for or compatible with the Redsbaby NUVO.
- Take care when using on stairs or escalators.
- We recommend you do not use the Redsbaby NUVO on stairs, as this may damage the frame and lead to breakage.
- Do not use or leave the Redsbaby NUVO near open fire or exposed flames.
- Brakes must always be applied when the Redsbaby NUVO is not moving.

- The Redsbaby NUVO is compatible with the Redsbaby Buggyboard. The maximum weight of a child on the board is 20kg (44.1lbs). Ensure you securely connect the Redsbaby Buggyboard to the tubing that runs between the rear wheels of your Redsbaby NUVO.
- Only use the buggyboard once the first child or children are loaded into the Redsbaby NUVO.
- The Redsbaby NUVO Bassinet is only approved for use with the Redsbaby NUVO Pram.
- The Redsbaby NUVO Seat is only approved for use with the Redsbaby NUVO Pram.
- Maximum weight for a child in the bassinet is 9kg (19.8lbs).
- **WARNING: DO NOT USE FOR UNSUPERVISED SLEEPING.**
- The vehicle is not to be used as an unsupervised sleeping environment.
- The brake must be locked while taking the child in or out of the pram/stroller and when parked.
- Children should not be left unattended in the product while the rain cover is fitted.



GENERAL SAFETY PRECAUTIONS

- When the vehicle is being folded and unfolded, there is potential for fingers or parts of the body to be injured and due care should be exercised.
- Overloading, incorrect folding or the use of non-approved accessories may cause injury or damage your Redsbaby NUVO.
- Ensure you follow the regular maintenance and care instructions included in this manual. Pay special attention to maintenance and care of the brakes.
- The Redsbaby NUVO can be used for three (3) children only when using the Redsbaby NUVO seats and/ or bassinets and/or Redsbaby Buggyboard.
- The Redsbaby NUVO can be used for three (3) children when used with the Redsbaby Buggyboard.
- Do not hang bags on the Redsbaby NUVO handles, as this can cause it to become unstable.

- Do not lift or carry the Redsbaby NUVO when a child is in it.
- Do not lift or carry the Redsbaby NUVO when fully assembled. Only lift and carry when folded.
- The Redsbaby NUVO is designed for use on flat or gentle sloping surfaces and may be unstable on higher sloping and uneven surfaces. The vehicle may tip over when used incorrectly on steep inclines/declines.
- Take care when changing terrains and when going over uneven surface levels (inclines/declines/curbs/obstacles) with your pram. Ensure you apply pressure to the handle to lift the front wheels over uneven surface levels or when meeting an incline or decline as required (also called 'popping' the front wheels).
- Failure to take care when changing terrains or surface levels, and when going over uneven surface levels, may cause your pram to become unstable.
- When using your Redsbaby NUVO on stairs or escalators, take care.
- DO NOT allow your child to stand in the seat of the Redsbaby NUVO. The child must always be secured in the seat using the 5-point safety harness.

ADDITIONAL SAFETY REQUIREMENTS WHEN IN DOUBLE MODE

- **IMPORTANT:** Load primary child into the main upper seat or capsule first. After child is secured in the main seat or capsule, place second child into the lower second seat or bassinet or capsule.
- Do not place child in the lower second seat/bassinet without a child in the main upper seat/bassinet first.
- Do not allow child to stand while in the second seat.
- Always push the pram/stroller with two hands.
- Never leave a child in the Redsbaby NUVO when ascending or descending stairs or using on an escalator.



MAXIMUM WEIGHT LIMITS

WARNING: Excessive weight may cause a hazardous unstable condition. The product will become unstable if the manufacturer's recommended load is exceeded.

SINGLE MODE MAXIMUM WEIGHT

- For a child in the bassinet is 9kg (19.8 lbs).
- For a child in the seat is 22kg (48.5 lbs).

DOUBLE MODE MAXIMUM WEIGHT

- For a child in the bassinet is 9kg (19.8 lbs).
- For a child in the upper seat is 20kg (44.1 lbs) and lower seat is 17kg (37.5 lbs).

BASKET MAXIMUM WEIGHT

For items in the basket is 12kg (26.5 lbs).

BUGGY BOARD MAXIMUM WEIGHT

Maximum weight for a child on the buggyboard is 20kg (44.1 lbs).

BABY CAPSULE

Maximum weight for a child in the baby capsule is 13kg (28.6lbs).

Supported configurations



Single mode

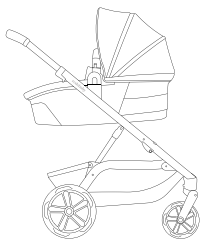


IMPORTANT

DO NOT use any configurations other than those shown in this product guide.

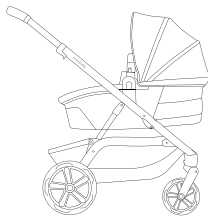
Using non-approved configurations may cause a hazardous unstable condition and lead to injury.

Bassinet



Upper position

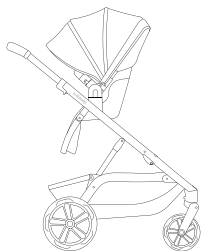
Parent-facing



Middle position

Parent-facing

Seat



Upper position
Parent-facing



Middle position
Parent-facing



Middle position
World-facing

Capsule



Middle position Parent-facing



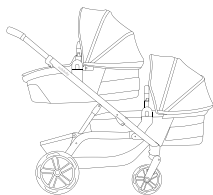
IMPORTANT

DO NOT use the capsule in the upper position in single mode as it may cause the pram to become unstable.

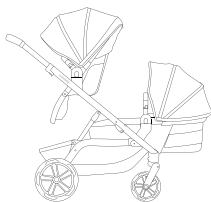
ONLY USE THE CAPSULE IN THE MIDDLE POSITION.

Double mode

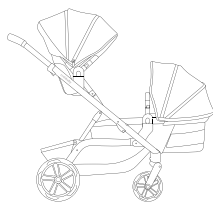
Bassinet



Bassinet Upper position
parent-facing



Seat Upper position
parent-facing



Seat Upper position
world-facing

Bassinet Lower position
parent-facing

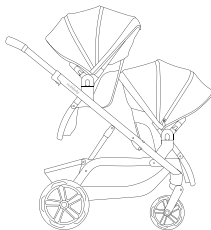
Bassinet Lower position
parent-facing

Bassinet Lower position
parent-facing

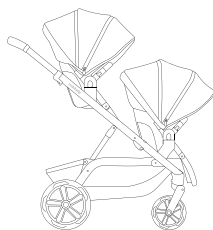
Seat



Seat Upper position
parent-facing



Seat Upper position
parent-facing



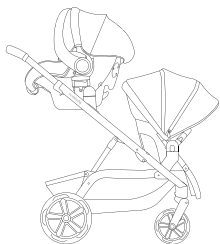
Seat Upper position
world-facing

Seat Lower position
parent-facing

Seat Lower position
world-facing

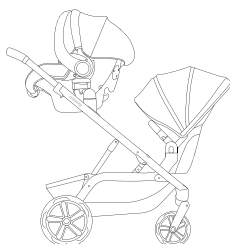
Seat Lower position
world-facing

Capsule



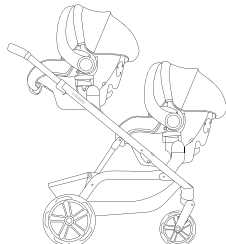
Capsule Upper position
parent-facing

Seat Lower position
world-facing



Capsule Upper position
parent-facing

Seat Lower position
parent-facing

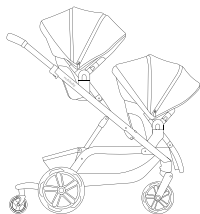


Capsule Upper position
parent-facing

Capsule Lower position
parent-facing

Note: Some capsules are not compatible in this configuration.

Triple mode with buggyboard



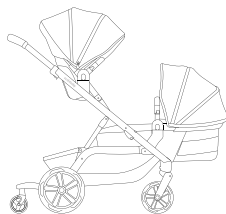
Seat Upper position
world-facing

Seat Lower position
world-facing



Seat Upper position
parent-facing

Bassinet Lower position
parent-facing



Seat Upper position
world-facing

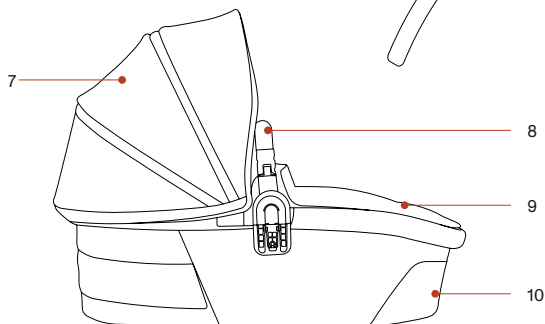
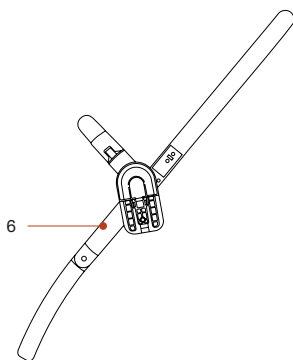
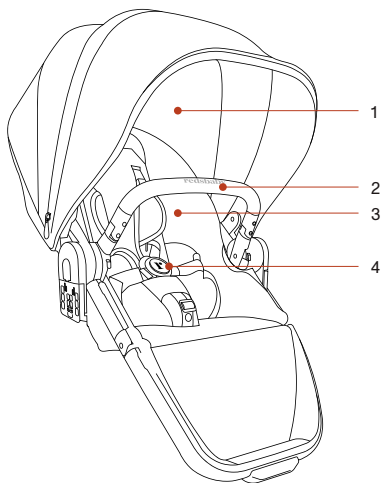
Bassinet Lower position
parent-facing

Features and components

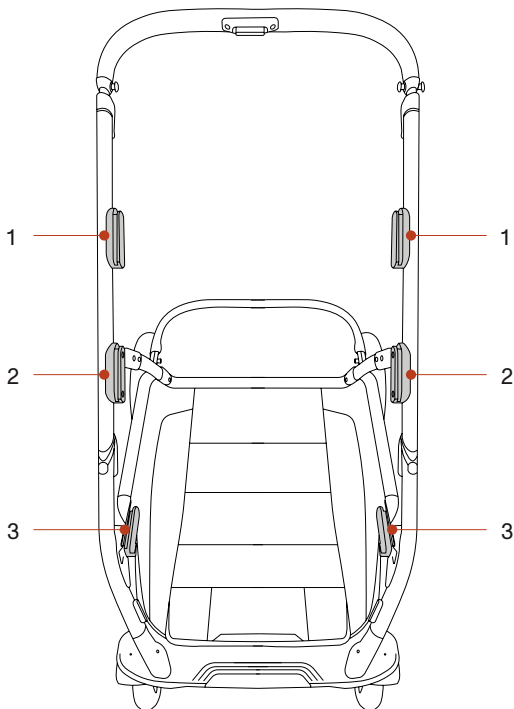
- 1 CANOPY
- 2 BUMPER BAR
- 3 SEAT FABRIC
- 4 5-POINT SAFETY HARNESS
- 5 LOWER BASSINET/ SEAT ADAPTORS
- 6 BASSINET/ SEAT FRAME
- 7 CANOPY
- 8 BUMPER BAR
- 9 BASSINET APRON
- 10 BASE FABRICS

NOTE:

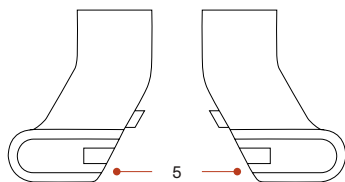
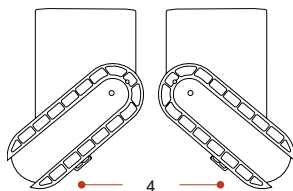
THE BASSINET AND SEAT SHARE THE SAME
FRAME, BUMPER BAR AND CANOPY



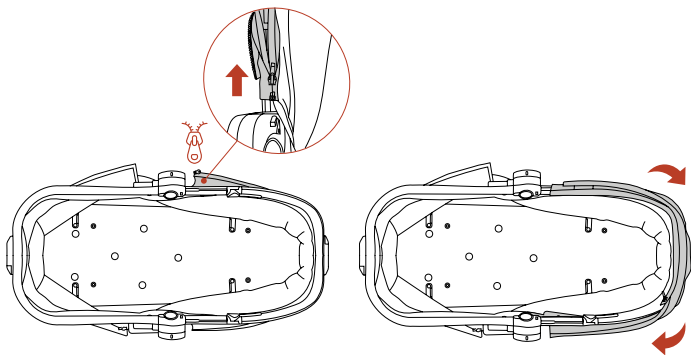
- 1 UPPER POSITION
- 2 MIDDLE POSITION
- 3 LOWER POSITION



- 4 UPPER/ MIDDLE FRAME ADAPTORS
- 5 LOWER FRAME ADAPTORS



Assembling the bassinet



Assembling bassinet fabrics

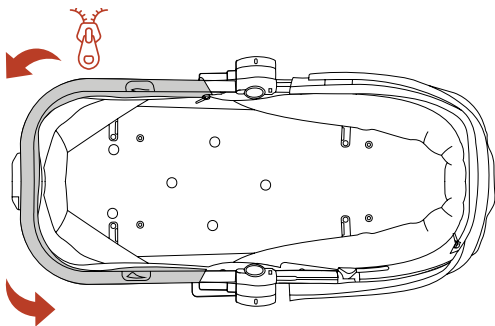
The bassinet has four components: Base fabric (with baseboard), support rods (x2), mattress and apron.

1. Take the bassinet/ seat frame. Ensure the canopy and bumper bar are not attached to the bassinet/ seat frame.
2. Starting at the foot end of the bassinet/ seat frame, secure the base fabric by wrapping the edge of the base fabric around the bassinet/ seat frame and using the zippers.

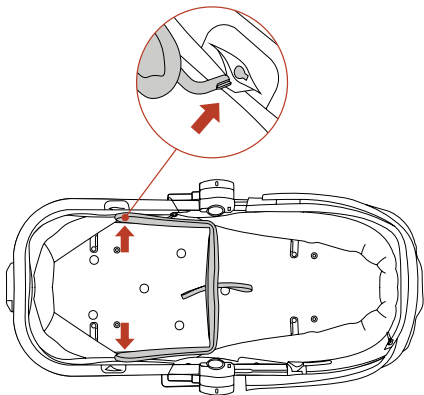
Note: You can identify the foot end of the bassinet base fabric as it does not have a mesh panel.

NOTE

The bassinet can only be used in the lower position in double mode.

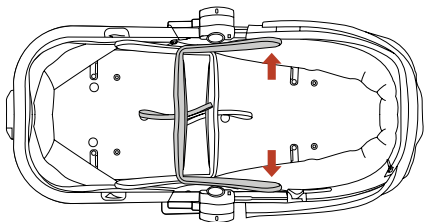


3. Repeat step 2 on the head end of the bassinet/ seat frame.

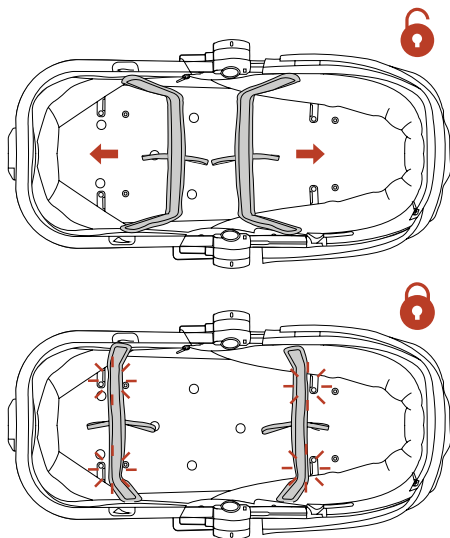


4. Locate the two keyholes on the inside of the bassinet/ seat frame on the foot end. Slot each end of the support rod into the keyhole.

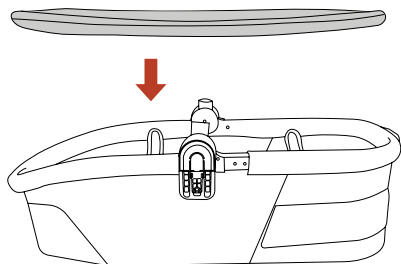
Note: The rod ends are shaped like a key and can only slot into the holes in one direction.



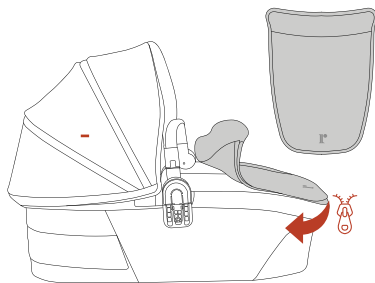
5. Repeat with the second support rod on the opposite side.



6. Pull the support rods backwards into place. Once assembled correctly, your bassinet will sit rigid and upright.



7. Position the bassinet mattress inside.



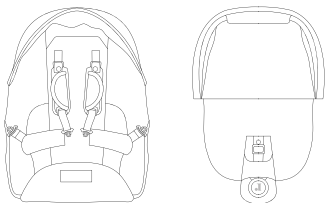
8. Zip the apron onto the foot end.

9. Attach the canopy and bumper bar.

Removing bassinet fabrics

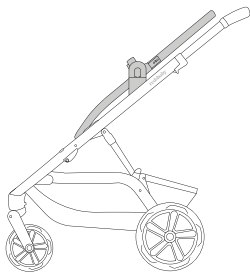
1. Remove the canopy, bumper bar, mattress and bassinet lining from the bassinet/ seat frame.
2. Pull the support rods out of the keyholes on the bassinet/ seat frame by rotating to align with the keyhole and pulling outwards.
3. Remove the base fabric by unzipping from the bassinet/ seat frame.

Assembling the seat

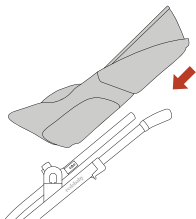


Assembling seat fabrics

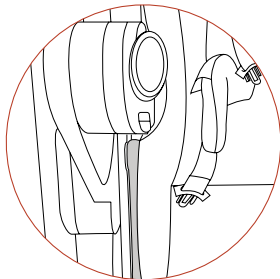
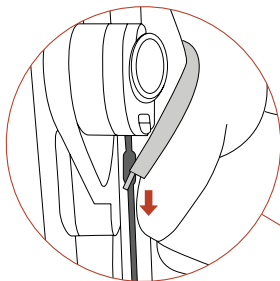
The seat has two components: Seat back fabric and footrest fabric. These will come assembled as one piece.



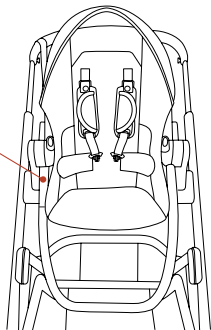
1. Separate the seat back fabric from the footrest fabric.
2. Take the bassinet/ seat frame and click it into the pram frame. Remove the bumper bar and canopy if attached.



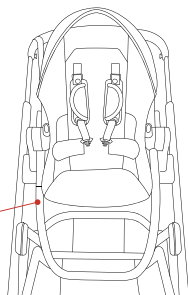
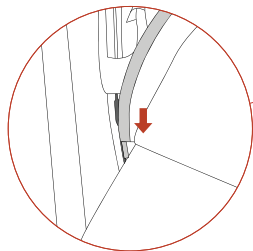
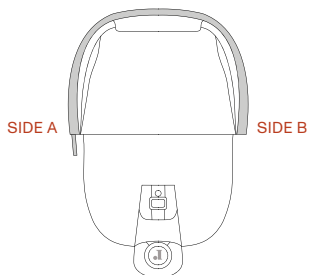
3. Take the seat back fabric and pull over the top of the bassinet/ seat frame.



4. Take the piping located on the sides of the seat fabric and feed through the channels on the sides of the bassinet/ seat frame.

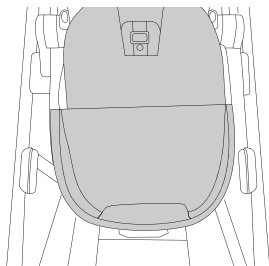
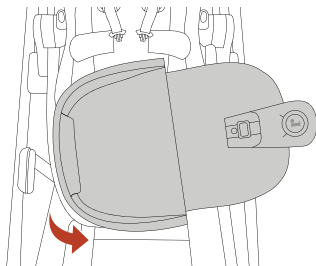


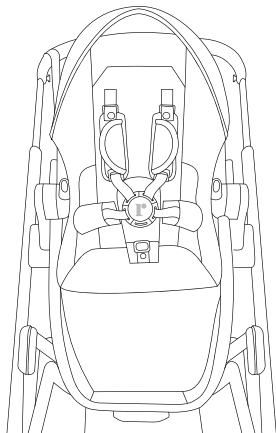
FOOT REST FABRIC



5. Take SIDE A of the foot rest fabric and gently feed through the channel on the left side of the bassinet/ seat frame.

Tip: Use the pull-tab gently to assist.



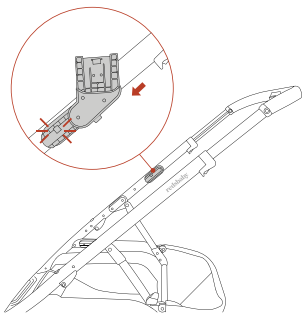


6. Press the seat pad into the base of the seat back fabric.
7. Click the canopy onto the bassinet/ seat frame. Ensure the elastic loop is secured over the hook on the canopy clips.
8. Attach the bumper bar.

Removing seat fabrics

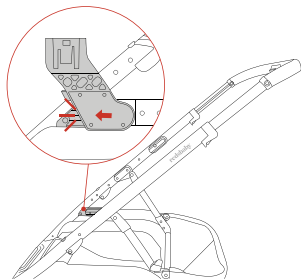
1. Remove the canopy and bumper bar from the bassinet/ seat frame.
2. Release the 5-point safety harness.
3. Pull the seat pad away from the seat base.
4. Gently pull the piping on the footrest fabric out of the channel on the bassinet/ seat frame.
5. Gently pull the piping on the sides of the seat back fabric from the sides of the bassinet/ seat frame.
6. Secure the press snaps on the bottom of the seat pad to the base of the seat fabric.
7. Pull the seat back fabric off the top of the bassinet/ seat frame.

Setting up NUVO in double mode



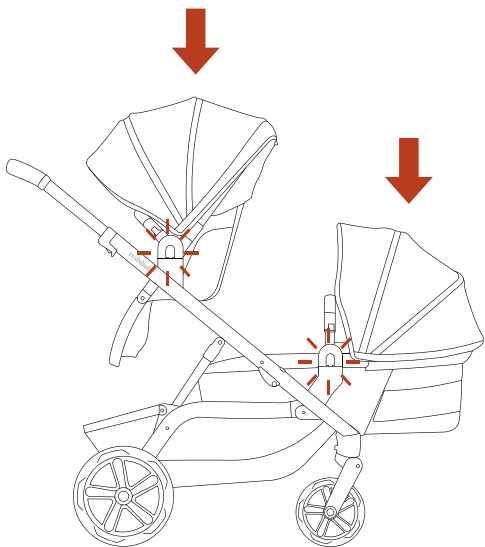
Upper frame adaptors

1. Open the frame and put the brake on.
2. Secure the upper/ middle frame adaptors in the upper position on the frame.



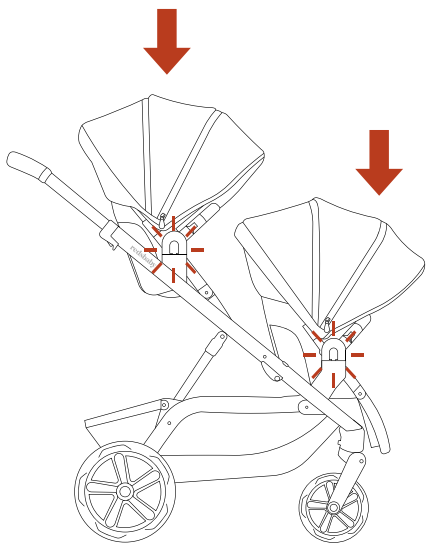
Lower frame adaptors

1. Secure the lower frame adaptors in the lower position on the frame.



Securing the lower bassinet and upper seat

1. Secure the upper and lower frame adaptors into the pram frame.
2. Click the seat into the upper position on the frame.
3. Click the lower bassinet into the lower position on the frame.
4. Place the first child into the upper seat.
5. Place the second child into the lower bassinet.



Securing the upper seat and lower seat

1. Secure the upper and lower frame adaptors into the pram frame.
2. Click the seat into the upper position on the frame.
3. Click the lower seat into the lower position on the frame.
4. Place the first child into the upper seat.
5. Place the second child into the lower seat.

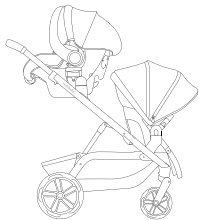


IMPORTANT

CAPSULE & SEAT MODE: Always use with the capsule in the top position.

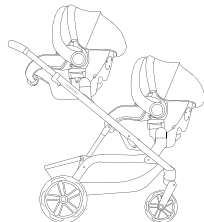
ALWAYS use the capsules parent-facing.

Securing the capsule in capsule & seat mode



1. Secure the upper and lower frame adaptors into the pram frame.
2. Secure the capsule adaptors into the upper position on the frame.
3. Click the capsule into the capsule adaptors parent-facing.
4. Click the lower seat into the lower position on the frame.
5. Place the first child into the capsule.
6. Place the second child into the lower seat.

Securing the capsules in twin mode



1. Secure the upper and lower frame adaptors into the pram frame.
2. Secure the capsule adaptors into the upper position on the frame.
3. Click the capsule into the capsule adaptors parent-facing.
4. Secure the capsule adaptors into the lower position on the frame.
5. Click the capsule into the lower capsule adaptors parent-facing.

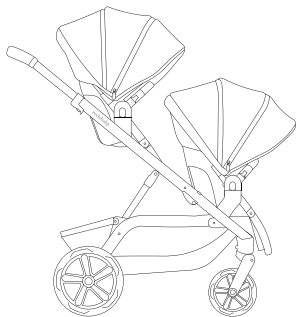
Using the NUVO in double mode

Folding



IMPORTANT

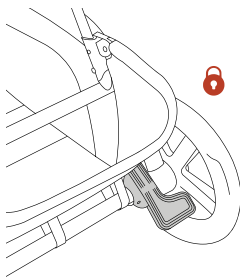
While you can fold the NUVO with two seats attached, we recommend removing the lower seat before folding. This makes the NUVO lighter and easier to fold, unfold and lift.



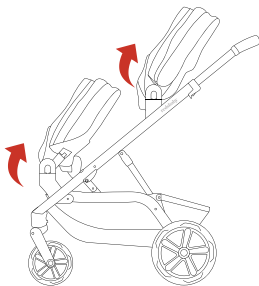
Fold with two seats attached

You can fold the NUVO with two seats attached. Both seats must be either parent-facing or world-facing.

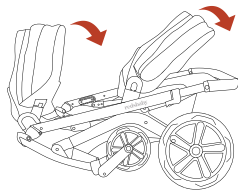
1. Ensure the seat is in the upright position.



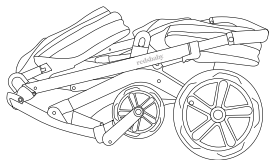
2. Put the brake on.



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3. Fold the seats in half by lifting the foot rest to the top of the canopy on each seat.

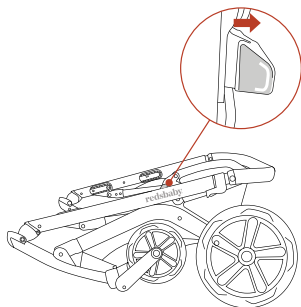


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4. Fold the frame by simultaneously sliding the frame fold latches upwards on each side of the frame and gently lowering the pram to the ground.



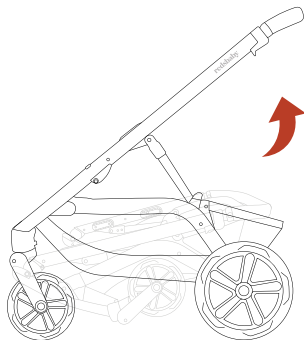
-
5. Use the seat recline levers to drop the seats further into the frame and push the telescopic handle in.
 6. Check the frame fold lock is engaged.

Unfolding



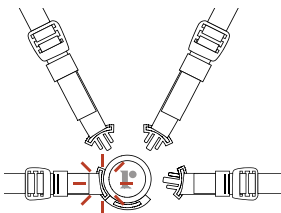
To unfold the frame

1. Place the frame on the ground and position yourself behind the brake.
2. Release the frame fold lock located on the left-hand side of the frame.



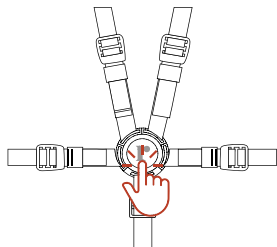
3. Holding the handlebar, gently lift the frame until the frame locks into place. When the frame has been fully opened, you will hear and feel a firm click.
4. A firm click indicates the frame is unfolded and locked in place.

Using the 5-point safety harness



To lock

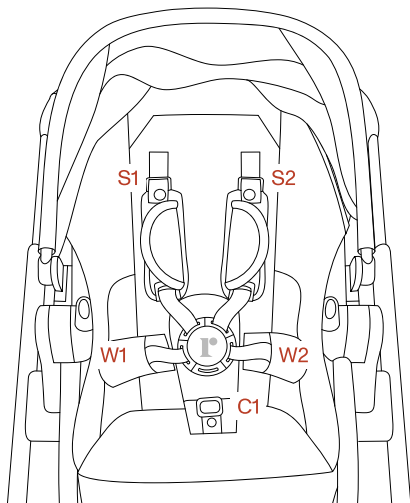
Insert the clips located on the shoulder and waist straps into the centre buckle. Click backwards to secure.



To unlock

Press the button in the middle of the buckle to release all straps at once.

Note: Padding has been provided for the shoulder straps and crotch strap.



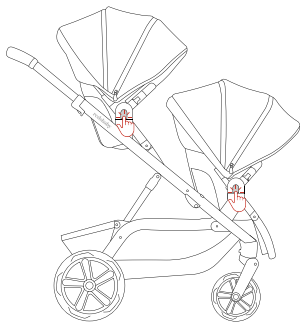
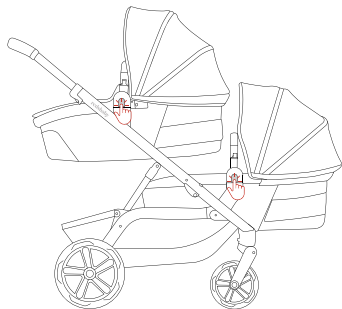
Adjusting the straps

1. Adjust the shoulder straps to the desired height by sliding the straps S1 and S2 upwards and downwards. Position the shoulder straps just above your child's shoulders. Pull the straps downwards to tighten to the desired fit.
2. Adjust the waist straps W1 and W2 to the desired fit by pulling the straps forward.
3. Adjust the crotch strap C1 to the desired fit by sliding the adjuster upwards or downwards.

Note:

Padding has been provided for the shoulder straps, waist straps and crotch strap.

Removing the bassinet/ seat

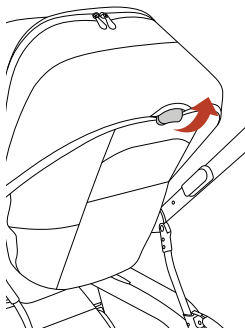


1. Remove the upper seat by pressing the connectors located on both sides and lifting the seat upwards.
2. Remove the lower bassinet/ seat by pressing the buttons located on the lower frame adaptors and lifting the bassinet/ seat upwards.

Lifting and carrying safely

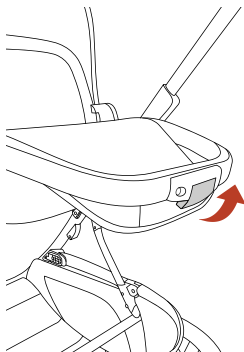
- Always lift and carry the frame using two hands.
- Ensure the frame fold lock is engaged.

Using the seat



To recline

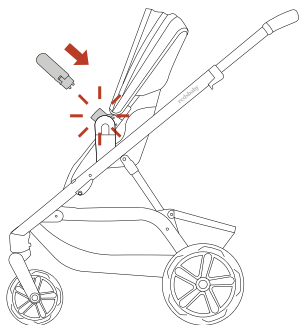
Lift the seat recline lever upwards and move the seat into the desired position.



Adjusting the footrest

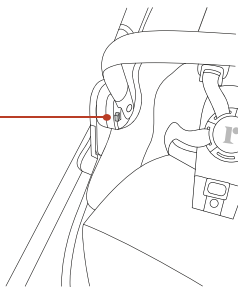
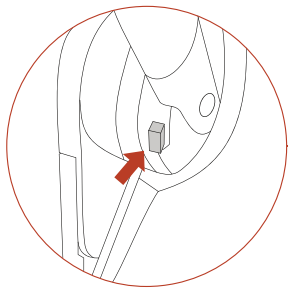
The foot rest has three positions.

1. Pull the foot rest lever upwards.
2. Adjust the foot rest to the desired height.



Bumper bar

1. To secure, click into the bassinet/ seat frame.



2. To remove, press the buttons located under the left/ right side of the bumper and pull outwards.

Understand your warranty

36 MONTH WARRANTY

Your product comes with a standard 24 month warranty to cover faults in materials and quality when used under normal conditions and according to user manuals and technical specifications. Register your product online at [redsbaby.com.au](https://www.redsbaby.com.au) within 60 days of delivery to receive an additional 12 month warranty. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The 24 month warranty period starts from the date your product(s) are dispatched from our warehouse, including products purchased on pre-order. The benefits provided by our 36 Month Warranty are in addition to other rights and remedies available under law.

CLAIM VALIDITY

Immediately cease use of the product once you become aware of a fault or defect. Contact Redsbaby to report the issue. You must make a claim within the claims period for it to be valid.

WARRANTY EXPENSES

Redsbaby will provide repairs and replacements free of charge for claims made within the claims period. Redsbaby will provide free shipping for replacement products or parts and repairs shipped within Australia. The customer will be responsible for shipping charges for replacement products or parts and repairs shipped outside Australia.

HOW TO MAKE A CLAIM

Visit redsbaby.com.au/warranty and complete a warranty claim form or contact Customer Care for assistance with making your warranty claim. Further warranty information is available at redsbaby.com.au.

For future®

We strive to use resources and make decisions that safeguard our planet for future generations. Our products are made to last for years to come and wherever possible, use sustainable materials and packaging to minimise our impact on our beautiful planet.

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