

VS
SASSOON



Unbound™

CORDLESS AUTO CURLER

INSTRUCTION BOOKLET

Please ensure you read & follow the styling instructions
before using for the first time.

VSC510UA

**NEVER
UNDERESTIMATE
THE POWER OF
A WOMAN WITH
GOOD HAIR**

SEE AMAZING, BE AMAZING

For all our style tutorials
check us out online
vssassoon.com.au





IMPORTANT SAFETY INSTRUCTIONS

The following safety precautions should always be followed when using electrical appliances, especially when children are present in your household. Please read these instructions carefully & keep for future reference.

WARNING: Polythene bags over product or package may be dangerous. To avoid danger of suffocation, keep this wrapper away from babies & children. This bag is not a toy.

DANGER:



- Do not use this appliance in or near bathtubs, showers, basins or other vessels containing water - keep the appliance dry.
- When this appliance is being recharged in a bathroom, immediately unplug it after charging given the proximity of water hazards are present even when the appliance is switched off.
- Do not immerse the appliance into water or other liquids.
- If this appliance falls into water whilst charging, unplug it immediately - **DO NOT REACH INTO THE WATER.**
- Do not use or leave the USB charging cable or adaptor in a position where it can become wet or there is a danger of it falling into a basin or other vessels containing water.
- This appliance is a burn hazard. Keep appliance out of reach from young children particularly during use & cool down.
- Always place the appliance on a heat-resistant flat surface.

WARNING: Before & During Use

- Before using, always ensure that the voltage marked on the appliance is the same as your local power voltage.
- It is suggested to recharge this appliance with the USB charging cable supplied. If using another charging cable, please use one that can be charged with a charging current of 2A or more.

- When preparing the appliance for charging, be sure the micro USB input is plugged into the appliance before plugging the USB charging cord into the charging adaptor and power outlet.
- When the appliance is charging, do not leave it unattended. Be sure to remove the charging adaptor from the power supply when the appliance is fully charged.
- Do not operate this appliance or disconnect the USB charging cable from the power supply with wet hands.
- Never use this appliance at the same time as styling products such as aerosols (spray).
- Be very careful when handling this appliance as parts of it may get extremely hot.
- Do not place the appliance on any heat sensitive surfaces or near flammable materials or objects.
- Keep the USB charging cable away from heated surfaces.
- Never block the air openings of the appliance or place on a soft surface such as a bed or couch where the air openings may be blocked - keep the air openings free of lint & other debris.
- Do not cover this appliance with anything when it is switched on or hot.
- To avoid electric shock, do not drop or insert any object into an opening in this appliance.
- This is a high heat appliance. Care must be taken to avoid the hot surfaces of the appliance coming into direct contact with the skin, in particular the eyes, ears, face & neck.
- Do not use an extension cord with this appliance.
- Do not pull the USB charging cable directly.

WARNING: Storage & Maintenance

Always unplug the appliance immediately after it is recharged & before cleaning or maintenance.

Do not wrap the USB charging cable tightly around the appliance when storing. This causes undue strain on the charging cable & protective guard. Over time, this will damage the charging cable resulting in an unsafe condition to the user.

- If the USB charging cable is damaged, use another charging cable with a charging current of 2A or more.
- Always allow the appliance to cool down before storing away in a location where children cannot reach it.
- Do not store or place this appliance in a location where it can fall or be pulled into a bath or sink.
- Never operate this appliance if it has been dropped or damaged, or if it is not working correctly.
- If this appliance is serviced by an unqualified person this could result in an extremely hazardous situation for the user. Contact Conair Customer Service if you have any issues operating your appliance.

CAUTION:

- This appliance is not intended for use by infirm persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience & knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the appliance.
- Use this appliance only for its intended use & as described in this instruction booklet. This appliance is not intended for commercial use.
- Do not use any attachments other than those supplied by Conair Australia Pty Ltd.
- When using with the charging adaptor, for additional protection, the installation of a residual current device (RCD) with a rated operating current not exceeding 30mA is advisable in the electrical current circuit supplying the bathroom - ask your installer for advice.
- This appliance contains batteries that are non-replaceable.
- Avoid charging the battery at temperatures below 5°C or above 40°C.
- Avoid charging the battery in direct sunlight or near a radiating heat source.

BATTERY DISPOSAL:

- This appliance contains Lithium Ion (Li-ion) rechargeable batteries that must be removed before discarding the appliance.
- To protect the environment, the appliance must be disposed of safely at the end of its useful life.
- Please take the appliance to a recycling centre, where the internal rechargeable battery should be removed by a professional and recycled separately.
- For more information about the recycling of electrical and battery operated appliances, please contact your local council office or your household waste disposal service.

Li-ion

WARNING: Batteries cannot be replaced. Do not attempt to take the appliance apart.

Unbound™

CORDLESS AUTO CURLER

AMAZING CHOICE!

Unplug, live unbound & get the look you love, easily & effortlessly. Experience the freedom of creating luxurious curls & waves anytime, anywhere*, without any cords to hold you back. With auto-curl technology, this rechargeable styler gives up to 45 minutes of cord-free styling** with amazing shine. Hair goes in, curl comes out - its that simple!

1. LCD control with heat setting, heat time, curl direction & battery indicator level
2. ▲/⏻ - ON/OFF/MODE button
3. +/- - SETTING ADJUSTMENT button
4. ↻ - START button
5. Ceramic coated curl chamber
6. Safety auto-shut off
7. USB charging cable
8. Micro USB input 5V 2A
9. Charging adaptor
10. LIMITED EDITION Unbound™ travel storage case



* Contains 2 rechargeable lithium-ion batteries. Airline restrictions may apply. Please check directly with the airline carrier before you travel.

** In-use time will vary depending on the heat and timer settings selected, as well as hair type.

CERAMIC TECHNOLOGY

Ceramic Technology helps keep your hair looking healthy & shiny by maintaining even heat during the curling process. Static is reduced by quickly sealing the hair cuticle layer ensuring minimal frizz making your hair easier to manage.

WORLDWIDE VOLTAGE

The Unbound Cordless Auto Curler can be recharged with the USB charging cable via any USB powered port - laptop, desktop charger, car charger or with the charging adaptor supplied. If you choose to recharge with the charging adaptor, a suitable plug adaptor will be required (refer to chart below), depending on the country you are in.

Plug adaptor required	Voltage and plug adaptors	Country
	British plug: 230V	Ireland, Great Britain, Singapore, South America, Hong Kong (parts only), Africa (parts only)
	European plug: 220 - 240V	Asia, Europe, Middle East, Noumea, Scandinavia, South America, Hong Kong (parts only)
	Australian and New Zealand plug: 240V	Australia, New Zealand
	American plugs: 120V	North America, Japan, Canada (parts of)

HOW TO USE THE *Unbound*[™] CORDLESS AUTO CURLER

The Unbound Auto Curler is a new type of styling tool & works differently to any other curling stylers you may have used in the past. **It is essential you read these instructions before use.**

CAUTION:

This is a high-heat appliance. Care must be taken to avoid the hot surfaces of the appliance coming into contact with the skin (e.g. scalp, neck ears, face, etc.) as the barrel can, particularly if held too close, cause discomfort or even burn.

Keep appliance out of reach from young children particularly during use & cool down. Never leave this appliance in a place where young children could access it.

BEFORE USING

- Remove all packaging & point of sale labels before use.

OPERATING INSTRUCTIONS

CHARGING:

The Unbound Cordless Auto Curler is so easy to use. But before you start using your new appliance you must take the time to **CHARGE FULLY OVERNIGHT BEFORE FIRST USE.**

1. When preparing the appliance for charging, be sure the micro USB input on the charging cable supplied (**Fig.1**) is plugged into the appliance before plugging the USB charging cord into the adaptor & the adaptor into a power outlet.
2. The LCD display battery indicator level will flash when the appliance is charging. The appliance is fully charged when all 4 bars are displayed & the battery indicator has stopped flashing. (**Fig. 2**). **NOTE:** The battery indicator will turn off after removing the adaptor from the power source if the appliance is switched off.



Fig.1



Fig.2

NB - When the product is charging, other functions are disabled.

NB - The appliance may become a little warm when charging or during use. This is normal.

CORDLESS USE - A 4.5 hour charge will give you up to 45min cord-free use. In-use time will vary depending on the heat and timer settings selected, as well as hair type.

LOW BATTERY INDICATOR - The LCD display shows the battery indicator level as 4 bars when fully charged, as the appliance is used, the battery indicator bars will decrease, when the battery is lower than the factory setting, the LCD display will flash three times and the appliance will automatically switch off.

Please note your appliance will not function while charging. It is designed for cordless use only.

PRESERVING THE BATTERIES - In order to maintain the optimum capacity of the lithium-ion rechargeable batteries, the appliance should be recharged for 4.5 hours approximately every 3 months.

Even though the appliance may not be used for an extended period of time if in storage, it should be recharged every 3 months for approximately 4.5 hours to preserve the battery life.

Do not leave lithium-ion batteries unused for extended periods of time.

CHARGING TIPS

- Make sure the micro USB connector is pushed all the way into the micro USB input on the appliance.
- If using with a different charging adaptor (not the one supplied), check to see if the adaptor is working by plugging in another USB device.
- If both the adaptor and outlet are working, try another micro USB cable with a charging current of 2A or more.
- Make sure unit is completely cool before charging.

ANTI-TANGLE PROTECTION SYSTEM

The appliance is fitted with an anti-tangle protection system. If hair becomes tangled, the curler will sound a continuous beeping noise and the curl chamber catcher will reverse to its original position.

Then please follow these instructions:

1. Remove your finger from the START  button
2. Gently pull the curler down and away to release the hair.

Hair could become tangled due to:

Possible Cause: The section of hair being inserted into the curl chamber is too thick/big.

Solution: BEFORE USE - Section hair and comb through until its completely tangle-free. Clip away each section not being styled with sectioning clips. Ensure there are no stray hairs within each of the sections.

Take a section of hair 1.5cm to 2.5cm, depending on your hair length. For longer hair, take smaller sections and start curling from the mid-lengths to ends of the hair section.

ALWAYS ensure that you place the entire smooth section of hair into the curl chamber.

ENSURE ALL OF THE HAIR SECTION SITS INSIDE THE OPENING OF THE CURL CHAMBER - THERE SHOULD BE NO STRAY HAIRS.

Possible Cause: Hair was not combed through/is not free of knots.

Solution: Section hair and comb through before styling. Ensure that all hair is brushed or combed through thoroughly first to ensure that it is free of all knots and tangles.

Possible Cause: START  button was pushed before the section of hair was inserted into the curl chamber.

Solution: Ensure that hair is inserted into the curl chamber BEFORE the START  button is pressed.

MIX SETTING = ALTERNATE CURLS WARNING!

Possible Cause: Finger has been removed from the  button before all required beeps. Hair has become tangled after repressing the  button.

Solution: MIX setting = Alternate curls. If you take your finger off the  button whilst hair is curling and then re press the  button while your hair is still in the curler, the curler will start spinning the other way because it now thinks it is creating a new curl... **this will create a tangle in your hair.**

If you take your finger off the button accidentally during curling **remove the styler from hair immediately.**

To correctly curl a hair section - press and continuously hold the  button to draw the hair section into the curl chamber, making sure 100% of the hair section enters the curl chamber at the same time.

DO NOT remove your finger from the  button until you hear the required succession of slow beeps corresponding to the timer setting you've selected. When you hear the 2 rapid beeps, you can then release your finger from the  button.

UNDERSTANDING THE LCD CONTROL



A. HEAT SETTINGS

Select from 160°C, 180°C or 200°C

B. HEAT TIMES

Select from 6, 8, 10 or 12 seconds. Use:

6 or 8 seconds - to create natural loose waves

8 or 10 seconds - to create classic medium curls

10 or 12 seconds - to create tight cascade curls

C. CURL DIRECTION

For curls that curl away from your face:

For styling the left side of your head, use "R"

For styling the right side of your head, use "L"

Select "MIX" for alternate curls this will give a natural look.

VARIABLE HEAT SETTINGS

Please ensure you choose the required heat setting according to your particular need & hair type. We recommend starting with the lowest heat setting first until you get used to how the Unbound Cordless Auto Curler works. The variable heat settings provide styling versatility for all hair types.

SETTINGS	HAIR TYPE
160°C - Low setting	Delicate, fine, coloured hair
180°C - Medium setting	Normal, wavy hair
200°C - High setting	Thick, coarse hair

IMPORTANT: This is a high heat appliance at 200°C. If your hair has been heavily bleached or is chemically treated or you are concerned with the condition of your hair, please consult your hairdresser before using this appliance.

DETERMING THE CORRECT HAIR SECTION SIZE

The Unbound Auto Curler is a new type of styling tool & works differently to any other curling stylers you may have used in the past. So before you start using it, familiarize yourself with the right size hair section depending on your length.

IMPORTANT: Do not start the curl any closer than 4cm from the scalp.

HAIR LENGTH	SIZE OF HAIR SECTION	WHERE TO START THE CURL
SHORT TO MEDIUM - shoulder length	2.5cm	No closer than 4cm from the scalp
MEDIUM TO LONG - below the shoulder blade	1.5cm	Mid-lengths to ends of hair section

CHOOSE YOUR CURL TYPE

If you have fine hair, the lower heat will produce the best results. If you have thick, wavy or hard-to-curl hair, keep the heat setting on high. Create a variety of curls with different combinations of heat, time, and curl direction!

CURL TYPE		TEMP	TIMER
LOOSE CURLS		160°C	6 or 8
MEDIUM CURLS		180°C	8 or 10
TIGHT CURLS		200°C	10 or 12

LET'S GET CURLING

Wash, condition & dry your hair as normal.

Ensure your hair is clean, completely dry and free from hairspray. Hairspray may cause the hair to heat up to astronomical temperatures and stick like glue, in-turn creating difficulty to remove hair from the styler.

1. IMPORTANT - You must section your hair and comb through until its completely tangle-free before use. The secret to nailing your look is to create 3 larger sections. This will ensure your style always looks consistent.

- a) Use a comb or fingers and create the top section, from temple to temple and clip away on top of the head with a sectioning clip.
- b) Create the middle section from ear to ear and clip away with a sectioning clip.
- c) The hair left down is your bottom section.
- d) Always start with the bottom section first and once completely styled as desired, unclip the middle section, style and then unclip the top section. When using the Unbound Cordless Auto Curler you will need to divide the hair into smaller sections. Refer to **DETERMINING THE CORRECT HAIR SECTION SIZE** for more detail.

ALWAYS ensure that you place the entire smooth section of hair into the curl chamber.

ENSURE ALL OF THE HAIR SECTION SITS INSIDE THE OPENING OF THE CURL CHAMBER - THERE SHOULD BE NO STRAY HAIRS

For more information on sectioning and using the Unbound Cordless Auto Curler go to vssassoon.com.au.

2. **SWITCH IT ON** - Once the curler is fully charged (battery icon stops flashing & 4 bars are displayed), turn on the curler by pressing the ▲/⏻ button for 2 seconds. You will hear a beep and the LCD display will turn on (**Fig. 3**).



Fig. 3

3. **CHOOSE YOUR DESIRED SETTINGS** - press the ▲/⏻ button again to scroll between heat setting, curl direction and heat time. Press the +/− button to select an option for each - heat setting (160°C, 180°C, 200°C), curl direction (R, L, MIX) and heat time (6, 8, 10, or 12 seconds) (**Fig. 4**).



Fig. 4

4. **WAIT FOR THE BEEP** - Heating symbol will blink when it is heating (**Fig. 5**), when required temperature has been reached the unit will stop blinking & 2 beeps will sound.



Fig. 5

5. **HAIR WE GO** - Always ensure that the hair section is combed through, completely tangle-free and there are NO stray hairs within the section.

BEFORE you start curling, ensure the hair section is the correct size.

Take a section of hair 1.5cm to 2.5cm, depending on your hair length. For longer hair, take smaller sections and start curling from the mid-lengths to ends of the hair section. Refer to **DETERMINING THE CORRECT HAIR SECTION SIZE** for more detail.

With the opening of the curl chamber facing up and away from your head, place the entire smooth section of hair into the curl chamber at the top of the section (**Fig. 6**), or wherever you'd like the curl to start.

ALWAYS ensure that you place the entire smooth section of hair into the curl chamber.

ENSURE ALL OF THE HAIR SECTION SITS INSIDE THE OPENING OF THE CURL CHAMBER - THERE SHOULD BE NO STRAY HAIRS.



Fig. 6

6. **READY TO ROLL** - Press and continuously hold the  button (**Fig. 7**) to draw the hair section into the curl chamber, making sure 100% of the hair section enters the curl chamber at the same time, **DO NOT remove your finger from the button.**



Fig. 7

IMPORTANT - Your hair may become tangled if these instructions are not followed or if any hair is held loosely and falls away without 100% of it entering the curl chamber at the same time.

MIX SETTING = ALTERNATE CURLS WARNING!

If you take your finger off the  button whilst hair is curling and then re press the  button while your hair is still in the curler, the curler will start spinning the other way because it now thinks it is creating a new curl... **this will create a tangle in your hair.**

If you take your finger off the button accidentally during curling **remove the styler from hair immediately.**

7. **LISTEN TO THE BEEPS** - Continue to hold the  button while you hear a succession of slow beeps corresponding to the timer setting you've selected. **NOTE: The number of beeps matches your Timer setting selected. For example, there will be 8 beeps if your setting is for 8 seconds.** **THEN** when you hear 2 rapid 'beeps', release the  button, remove the curler down slowly to reveal the perfect curl (**Fig. 8**).



Fig. 8

Allow the curl to completely cool down so the curl can set, if you pull the curler away, the curl/wave will loosen/drop and the curl will not last. **Do not pull on the curler to free the hair.**

IMPORTANT - Once the curler starts curling **DO NOT remove your finger or stop pressing the  button**, listen carefully to the required succession of slow beeps, when you hear the 2 fast beeps you can remove the curler.

8. **AND REPEAT** - Repeat all desired sections until you have the number of curls you would like.
9. **LET IT COOL** - Allowing the curl to cool down fully will enable the hair to set, if the curl is brushed or combed out before this, the curl /wave will drop and the curls will not last.
10. **TO SWITCH THE CURLER OFF** - Press and hold the ▲/⏻ button for 2 seconds to turn the curler off. If you forget to turn it off, it will shut itself off automatically after 5 minutes if not used and idle.

Allow curler to cool before storing in the Unbound™ travel storage case.

SAFETY AUTO SHUT-OFF

For added safety and to preserve battery life.

If the curler is switched on and idle for more than 5 minutes, it will automatically shut off. This does not mean the battery is dead. If you want to continue using the curler, press & hold the ▲/⏻ button for 2 seconds to turn it on again.

AIR TRAVEL

Please note that this appliance contains rechargeable lithium-ion batteries and may be carried as part of your carry-on baggage. This is subject to the individual airline's discretion. We advise to check directly with the airline before you travel.

LIMITED EDITION UNBOUND™ TRAVEL STORAGE CASE

Your curler comes with a storage case that helps protect the styler wherever you are - at home or on your travels and it keeps the USB charging cable secure.

Allow the curler to cool down before placing into the storage case. Keep the curler out of the reach of children as it will remain hot for several minutes.

Place the USB charging cable into the top of the storage case to keep it safe for future use.

TROUBLESHOOTING

HAIR TANGLING

MIX SETTING = ALTERNATE CURLS WARNING!

Possible Cause: Finger has been removed from the  button before all required beeps. Hair has become tangled after repressing the  button.

Solution: MIX setting = Alternate curls. If you take your finger off the  button whilst hair is curling and then re press the  button while your hair is still in the curler, the curler will start spinning the other way because it now thinks it is creating a new curl... **this will create a tangle in your hair.**

If you take your finger off the button accidentally during curling **remove the styler from hair immediately.**

To correctly curl a hair section - press and **continuously** hold the  button to draw the hair section into the curl chamber, making sure 100% of the hair section enters the curl chamber at the same time.

DO NOT remove your finger from the  button until you hear the required succession of slow beeps corresponding to the timer setting you've selected. When you hear the 2 rapid beeps, you can then release your finger from the  button.

Possible Cause: The section of hair being inserted into the curl chamber is too thick/big.

Solution: BEFORE USE - Section hair and comb through until its completely tangle-free. Clip away each section not being styled with sectioning clips. Ensure there are no stray hairs within each of the sections.

Take a section of hair 1.5cm to 2.5cm, depending on your hair length. For longer hair, take smaller sections and start curling from the mid lengths to ends of the hair section.

ALWAYS ensure that you place the entire smooth section of hair into the curl chamber. ENSURE ALL OF THE HAIR SECTION SITS INSIDE THE OPENING OF THE CURL CHAMBER - THERE SHOULD BE NO STRAY HAIRS.

Possible Cause: Hair was not combed through/is not free of knots.

Solution: Section hair and comb through before styling. Ensure that all hair is brushed or combed through thoroughly first to ensure that it is free of all knots and tangles.

Possible Cause: START  button was pushed before the section of hair was inserted into the curl chamber.

Solution: Ensure that hair is inserted into the curl chamber BEFORE the START  button is pressed.

BATTERY CHARGING

My curler will not charge

Possible Cause: Electricity is not reaching the curler through the USB charging port.

Solution: If not charging with the USB charging cable and adaptor supplied and you are instead charging from a USB source such as a laptop, desktop charger, car charger or mobile phone charging adaptor, try a different source. When the USB cable is plugged in, the battery light on the LCD display should illuminate, indicating the battery is charging. If not, check to make sure it is properly plugged in at both the power source and the unit.

My curler will not hold a charge / keeps shutting off

Possible Cause: Battery may not be charging.

Solution: Make sure the curler is fully charged overnight before you use it for the first time. After a full discharge, it should take another 4.5 hours to fully recharge. When the curler is fully charged, the battery indicator icon will stop flashing and there should be 4 bars displayed.

The appliance should be recharged for 4.5 hours approximately every 3 months. Even though the appliance may not be used for an extended period of time if in storage, it should be recharged every 3 months for approximately 4.5 hours to preserve the battery life. Do not leave lithium-ion batteries unused for extended periods of time.

The battery takes longer than 4.5 hours to charge

Possible Cause: Electricity source may not be full power.

Solution: It is recommended to charge the curler overnight before first use using the USB charging cable and adaptor supplied. Charge times will vary depending on type of adapter and power source being used. Charging with a laptop will take longer than using a USB plug adapter in a power outlet. When the USB charging cable is plugged in, the battery light in the display should illuminate, indicating the battery is charging. If not, check to make sure it is properly plugged in at both the power source and the unit.

My curler doesn't work. It won't heat up

Possible Cause: The curler might not be fully charged.

Solution: Make sure the curler is fully charged overnight before you use it for the first time. After a full discharge, it should take another 4.5 hours to fully recharge. When the curler is fully charged, the battery indicator icon will stop flashing and there should be 4 bars displayed.

The appliance should be recharged for 4.5 hours approximately every 3 months. Even though the appliance may not be used for an extended period of time if in storage, it should be recharged every 3 months for approximately 4.5 hours to preserve the battery life. Do not leave lithium-ion batteries unused for extended periods of time.

My curler doesn't work when plugged in

Possible Cause: When the curler is charging, other functions are turned off.

Solution: The Unbound Cordless Auto Curler is not cord/cordless, which means that it cannot be used while it is charging. It is designed so that it will not operate while it's charging. Once it is fully charged again, unplug it to resume cordless operation.

BATTERY LIFE

The battery does not last long enough to style my full head of hair/My curler shuts off too soon while I was using it.

Possible Cause: The curler may have reached the 5-minute Auto Shutoff point, designed for safety and to preserve battery life.

Solution: If the curler is switched on and idle for more than 5 minutes, it will automatically shut off. This does not mean the battery is dead. If you want to continue using the curler, press and hold the ▲/⊖ button for 2 seconds to turn it on again.

Possible Cause: Very thick or very long hair.

Solution: The battery will last for up to 45mins cordless use; however, in-use times will vary depending on temperature and heat settings selected, as well as hair type. Try using a lower temperature setting and/or a shorter timer setting.

The battery shuts off after 5 minutes

Possible Cause: The curler may have reached the 5-minute Auto Shutoff point, designed for safety and to preserve battery life.

Solution: If the curler is switched on and is idle for more than 5 minutes, it will automatically shut off. This does not mean the battery is dead. If you want to continue using the curler, press and hold the ▲/⊖ button for 2 seconds to turn it on again.

CLEANING & MAINTENANCE

Your styler is designed for household use & is virtually maintenance free. If cleaning becomes necessary, disconnect the styler from the power source, if charging & ensure the styler is cool before wiping with a damp cloth. If any abnormal conditions occur contact Conair Customer Service.

LIMITED 2 YEAR WARRANTY

Retain this section of the warranty card with your receipt/proof of purchase. You must present it to obtain replacement or service under the warranty.

The warranty may only be claimed where proof of original purchase is presented, i.e. original purchase receipt or invoice.

Attach a copy of your purchase receipt and store in a safe place.

To make a warranty claim, call Customer Service on the phone number or email below. Or you can return the defective product back to the place it was purchased where it will be replaced (see point 12 of paragraph C. Conditions).

Please provide the following details:

1. Date of purchase
2. Retailer name & location
3. Product name/model number
4. Confirm you have your purchase receipt
5. Detail the problem with your product

Conair Australia Pty Ltd

PO Box 146
Terrey Hills
NSW 2084

Customer Service

Australia
1800 650 263
email: aus_info@conair.com

Conair New Zealand Ltd

PO Box 251159
Pakuranga, Auckland
New Zealand 2140

Customer Service

New Zealand
0800 266 247
email: aus_info@conair.com

WARRANTY AGAINST DEFECTS

A. AUSTRALIAN CONSUMER LAW

1. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
2. The guarantees under the Australian Consumer Law (“ACL”) are provided in sections 51 to 59 inclusive of the ACL (“Statutory Guarantees”) and the remedies are provided in sections 259 to 266 inclusive of the ACL (Statutory Remedies).

B. VS SASSOON EXTENDED WARRANTY

1. In addition and subject to the Statutory Guarantees and Statutory Remedies, the following express warranty (“Warranty”) commences from the date of purchase and continues for a period of **24** months (“Warranty Period”) after which it expires. Subject to the conditions in Section C below, Conair warrants to the original purchaser (“Purchaser”) of the VS Sassoon product that is the subject of this warranty (“Product”) that if during the Warranty Period, the Product suffers from any defect caused by faults in materials or workmanship, Conair will a) replace the Product, or b) exchange defective parts in the Product or c) repair the Product, as Conair may choose in its discretion (“Warranty”). In this Warranty “Conair” means Conair Australia Pty Limited (ABN 64 068 492 044) of The Equinox Centre, Suite 101, 18 Rodborough Rd, Frenchs Forest, NSW, 2086. in relation to Products purchased in Australia and Conair New Zealand Ltd in relation to Products purchased in New Zealand.
2. To honour the Warranty, Conair must replace, or exchange parts in, or repair, the Product, as Conair determines, in accordance with paragraph B1 above, subject always to the conditions in Section C below.
3. If any of the conditions in Section C below are inconsistent with any provisions of the ACL or regulations made thereunder, those provisions of the ACL or regulations shall prevail to the extent of the inconsistency.

C. CONDITIONS

1. The Product must be used in accordance with manufacturer's instructions. This Warranty does not apply should the defect in or failure of the Product be attributable to misuse, abuse, accident, act of God such as lightning, or nonobservance of manufacturer's instructions on the part of the user. This Warranty does not cover ordinary wear and tear in the Product or its parts.
2. Conair does not accept liability for a) any loss or damage however suffered, caused by or arising out of any failure to use the Product in accordance with the manufacturer's instructions, and b) any indirect, consequential or economic loss or damage however caused.
3. This Warranty is immediately void if - a) any serial number or appliance plate is removed or defaced, b) the Product has been serviced or otherwise repaired by a person not authorized to do so by Conair or where non approved replacement parts are used.
4. The Product is designed for domestic use only. The Product must be connected to the electrical voltage supply as specified in the ratings label located on the Product. This Warranty does not cover defects arising from non-domestic use or incorrect voltage supply.
5. This Warranty may only be claimed against where proof of original purchase is presented, for example, original receipt or invoice.
6. Any parts of the Product that need to be replaced, or if the whole Product needs to be replaced, the replaced Product, becomes the property of Conair. The Warranty on any replacement Product or parts will expire on the same date that the Warranty Period on the original Product expires.
7. The benefits provided by this Warranty are in addition to all other rights and remedies in respect of the Product which the Purchaser has under the ACL, and applicable laws in New Zealand, which rights and remedies by law may not be excluded. All other warranties and representations express and implied are hereby excluded.
8. The defect must have occurred during the Warranty Period and Purchaser bears the onus of proving that fact, and that the defect was not caused by any of the causes excluded from this Warranty.
9. This Warranty does not cover Products purchased from any person who is not a retailer serviced by Conair's authorised distributors or purchased second hand.

10. The Purchaser is responsible for all postage and freight charges and any other expenses incidental to claiming against this Warranty.
11. The Warranty excludes consumable items (such as blades or brushes) and normal wear and tear.
12. If you're certain your product is defective, and the product is covered by the terms of this warranty, you need to take the product back to the place you purchased it from, where the retailer will replace the product for you on our behalf. In this event, per the terms of this warranty you will need to present this portion of the warranty card and the purchase receipt as proof of purchase so please make sure you keep both this card and your receipt on hand for the duration of the warranty period.

SPARE PARTS

Replacement parts may be available for your product. Contact us on the phone or email address provided for more details. Please provide your product name/model number details, date of purchase and part you require.



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