



dog & cat 

dog & cat

2000W Max Bagless
Vacuum with Powerhead

Powerhead for Pet Hair Removal

HEPA Filtration

Easy Empty Dust Bin



5013PH Dog & Cat

Congratulations on the purchase of your new HOOVER vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

Features:

- | | |
|-----------------------|------------------------------------|
| 1. Handle | 6. Cable Rewind Button (Not Shown) |
| 2. Hose | 7. Carry Handle |
| 3. Telescopic Tube | 8. Dust Chamber |
| 4. On/Off Button | 9. Hose Inlet |
| 5. Speed Control Dial | 10. Powerhead |

Accessories:

- | | |
|----------------------------|----------------------|
| 11. Combination Floor Tool | 13. Crevice Tool |
| 12. Dusting Brush | 14. Upholstery Brush |

Specifications:

- Power:** 1800W + 200W = 2000W Max.
- Dust Capacity:** 1.1L
- Noise Level:** 76dBa
- Telescopic Tube:** Chrome
- Tube Diameter:** 35mm
- Tube Length:** 860mm
- Power Cable Length:** 4m
- Hose Length:** 1450mm
- Net Weight:** 9.2Kg

Please contact Hoover Customer Care 1300 360 845, NZ (09) 263 7573 to find your local spare parts provider.



Before you Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner hence will void the manufacturer's warranty if used inappropriately.

Please read these instructions thoroughly

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a handy place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, **do not** use the power cable, gently pull the plug from the power socket.

5. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

Safety Precautions & Warnings

IMPORTANT! Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and **must not** be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to Mains power supply. Switch off and remove plug from Mains power supply. Use only manufacturer's recommended accessories.



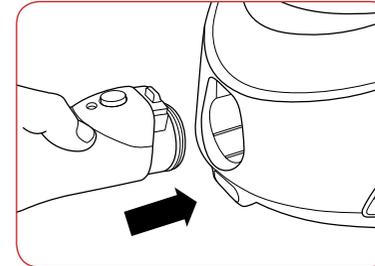
Safety Precautions & Warnings

12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the Mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the hose inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the Mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a Mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pickup water, dry household use only.
29. Damage caused by improper use or by **not** observing the instructions in this manual will void warranty.

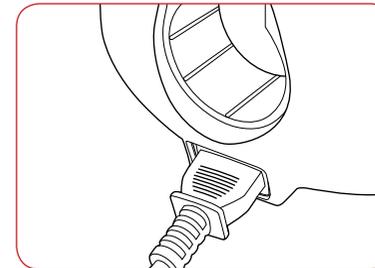
Instructions for Use

WARNING! Always remove the plug from the power socket before fitting or removing accessories.

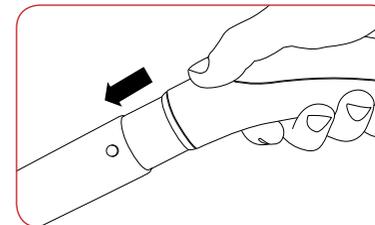
Assembling the vacuum cleaner



1. Connect the hose body connector to the cleaner.



2. Connect the powerhead plug into the socket making sure it fits firmly.

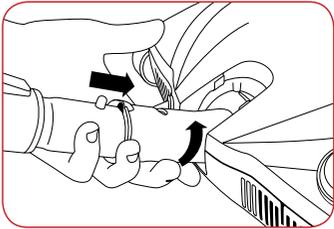


3. Fit handle into the telescopic tube until it clicks into place. To remove, press button and separate.

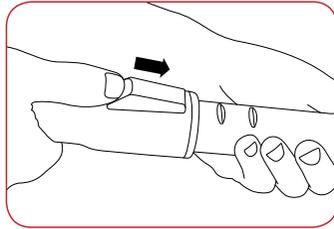


Instructions for Use (continued)

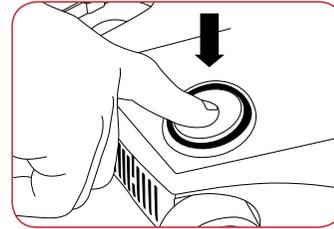
Assembling the vacuum cleaner (continued)



4. Push the telescopic tube into the powerhead until it clicks into place. To remove, press button and separate.



5. Extend or reduce the length of the telescopic tube by moving the slider.

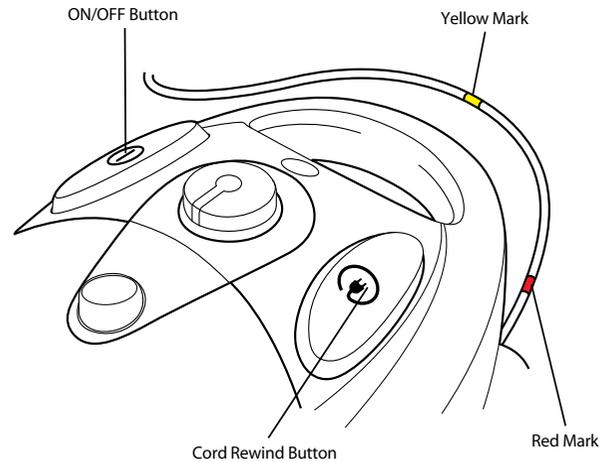


6. ON/OFF switch controls powerhead.

Instructions for Use

Before using appliance, unwind a sufficient length of cable and insert the plug into the power socket. A yellow mark on the power cable shows the ideal cable length. Don't extend the cable beyond the red mark.

1. Press the ON/OFF button to switch the appliance on.
2. To rewind the power cable, press the rewind button with one hand and guide the cable with the other hand to ensure that it does not whip causing damage.

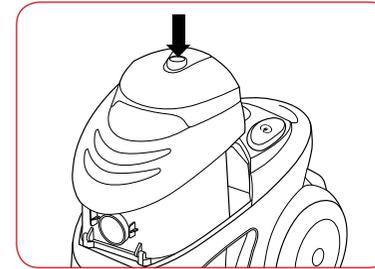


Maintenance

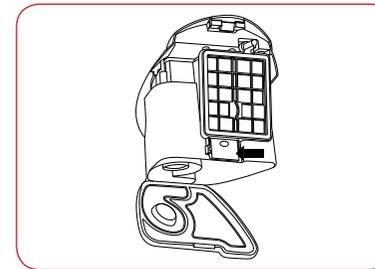
WARNING! Ensure the cleaner is not connected to the mains powers supply when performing any maintenance duties.

For reasons of hygiene and in order to achieve maximum suction, the dust container should be emptied and the filter cleaned after every operation or when the maximum level indicator is reached. Always ensure that after cleaning the filters are in place. Use of the machine without the filters in place may result in reduced suction or motor damage.

Emptying the Dust Container



1. Remove the hose and tubes for the machine. Hold the handle and press the release button.



2. Lift out the dust container.



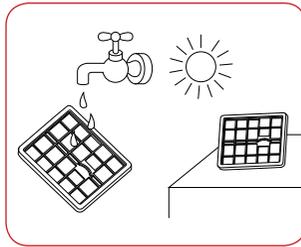
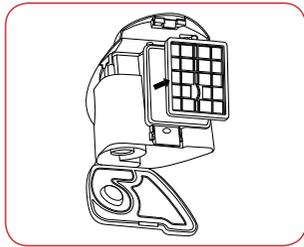
Maintenance (continued)

Cleaning & Changing Filters

The HEPA filter should be replaced at least twice a year based on normal use.

Do not use a washing machine to clean the filter.

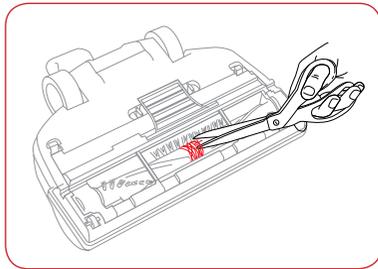
Do not use a hair dryer to dry the filter.



1. After emptying the dust container rotate the HEPA bracket until it is unlocked.
2. Remove the HEPA Bracket.
3. Rinse the HEPA filter in luke warm water and dry completely before replacing into the container.

Cleaning the Powerhead

WARNING: To reduce the risk of electric shock, turn all power off from the unit and unplug the unit before performing any cleaning, maintenance or troubleshooting checks. Failure to do so may result in electric shock or personal injury.



IMPORTANT: The vacuum cleaner handle, hose, rod and powerhead contain electrical connections they are not a serviceable part.

The rotating brush must be free of debris for effective cleaning and maximum suction. Disconnect the motorised powerhead and turn it over to inspect the bottom. If a buildup of debris is wound around the rotating brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

General Maintenance

Always make sure the appliance is unplugged before performing maintenance work of any kind.

 At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service.

Disposing of a household appliance separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent material to be recovered to obtain significant saving in energy and resources. As a reminder of the need to dispose of household appliances separately, the product is marked with a crossed-out wheeled dustbin.

Troubleshooting

Problems and solutions

If you come across a problem, please use the checklist of troubleshooting tips before ringing Hoover Customer Care.

Fault	Cause	Solution
Motor does not start or stops.	No power supply.	Check cable, plug and socket. If still inoperative, contact service agent.
Suction force gradually decreases.	Filters are dirty, suction hose or telescopic tube is blocked	Clean or replace filters, remove objects from hose and telescopic tube.
Powerhead does not operate.	Not plugged in, belt broken.	Plug Power Brush into socket, have belt replaced by service agent.

Please contact Hoover Customer Care: 1300 360 845, NZ: (09) 263 7573 to find your local spare parts provider.

Hose – 31220351	HEPA Filter – 32200603	Air Outlet Filter – 32200604
Air Inlet Sponge Filter – 32200605	Dust Canister – 33101169	





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Bagless Vacuum Cleaner with Powerhead

Conditions of warranty

Your Hoover cleaner, in the case of domestic use, has a one year parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact Hoover Floorcare Asia Pacific Pty Ltd, Level 1, Building 2 Brandon Business Park, 530 Springvale Road, Glen Waverley Victoria 3150, or on 1300 360 845, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of Hoover Floorcare. If Hoover Floorcare decide to repair or replace the cleaner, it will do so at its own cost.

Hoover Floorcare is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Hoover Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, Hoover Floorcare will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

“Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.”



Call Hoover Floorcare
with any product queries

Australia **1300 360 845**
New Zealand **(09) 263 7573**

To find out more about our range,

visit: www.hoover.com.au
www.hoover.co.nz

email: sales@hooverfloorcare.com.au