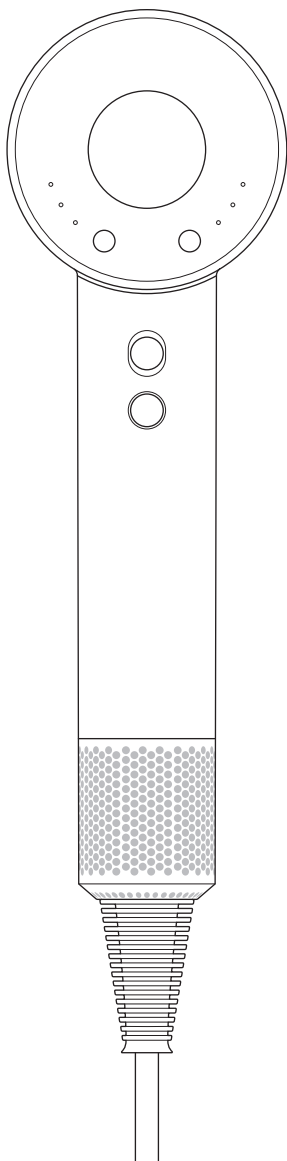


dyson supersonic

Operating Manual



HD01

IMPORTANT SAFETY INSTRUCTIONS

**BEFORE USING THIS
APPLIANCE READ ALL
INSTRUCTIONS AND
CAUTIONARY MARKINGS
IN THIS MANUAL AND ON
THE APPLIANCE**

When using an electrical appliance, basic precautions should always be followed, including the following:

WARNING

**THE CONCENTRATOR AND
DIFFUSER ACCESSORIES
CONTAIN MAGNETS.**

**TO REDUCE THE RISK OF FIRE,
ELECTRIC SHOCK, OR INJURY:**

1. Keep away from pacemakers, defibrillators, credit cards and electronic storage media.

WARNING

**THESE WARNINGS APPLY
TO THE APPLIANCE,
AND ALSO WHERE
APPLICABLE, TO ALL TOOLS,
ACCESSORIES, CHARGERS OR
MAINS ADAPTORS.**

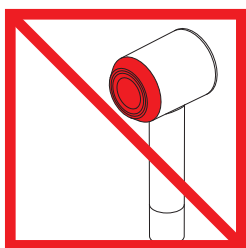
2. This appliance is not intended for use by persons (including children) with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
3. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
4. If the appliance is used in a bathroom, unplug after use. The proximity of water presents a hazard even when the appliance is switched off.



5. **WARNING:** Do not use this appliance near bathtubs, showers, basins or other vessels containing water.
6. If the supply cord is damaged, it must be replaced or repaired by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

7. This appliance has a non-self resetting thermal cut out safety device to prevent overheating. If your appliance cuts out, unplug it from the mains supply socket and leave to cool.
8. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility company, or plugged into any socket where the electrical supply is unstable or likely to be turned off.
9. For additional protection, the installation of a residual current device (RCD) having a rated residual operating current not exceeding 30 mA is advisable. Ask your installer for advice.
10. Do not use the appliance for any other purpose than drying hair.
11. Do not handle any part of the plug or appliance with wet hands.
12. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.

13. Do not stretch the cord or place the cord under strain. Keep the cord away from heated surfaces and do not wrap the cord around the appliance.
14. Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the appliance.
15. Contact the Dyson Customer Care Helpline when service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
16. If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Customer Care Helpline.



The air exit and metal ring may be hot during use. Allow to cool before handling.

Thank you for buying the Dyson Supersonic™ hair dryer.

Your Dyson appliance will be covered for parts and labour for 2 years (excluding filters) from the date of purchase, as detailed in the terms of the Dyson guarantee in this Dyson Operating Manual.

If you have a query about your Dyson appliance, call the Dyson Customer Care Helpline quoting your serial number and details of where and when you bought the appliance. Alternatively, contact us via the website.

Visit our website to register your Dyson full parts and labour guarantee online, and for online help, support videos, general tips and useful information about Dyson.

AU: www.dyson.com.au/register

NZ: www.dyson.co.nz/register

This product is for household use and it is not intended for business purposes.

Using this appliance for professional purposes will invalidate the guarantee.

Your serial number can be found on the rating plate located on the cable label, towards the plug. Note your serial number for future reference on the back page of this manual.



This illustration is for example purposes only.

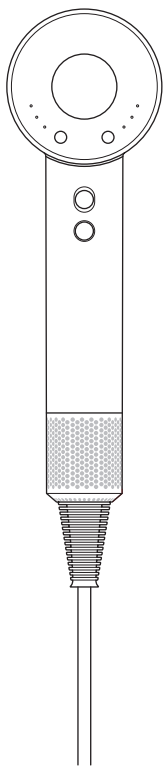
Hair dryers with big bulky motors have to put them in the head – that's why hair dryer design hasn't changed since the 1960s.

We've turned convention on its head and put our powerful digital motor in the handle.

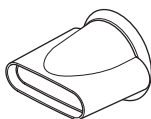
We also made the Dyson Supersonic™ hair dryer intelligent, by giving it a clever microprocessor which regulates temperature to help prevent extreme heat damage to protect natural shine.

In the box

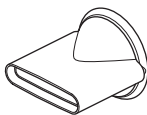
Dyson
Supersonic™
hair dryer



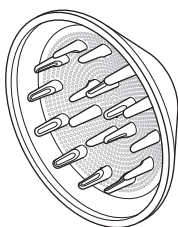
Smoothing
nozzle



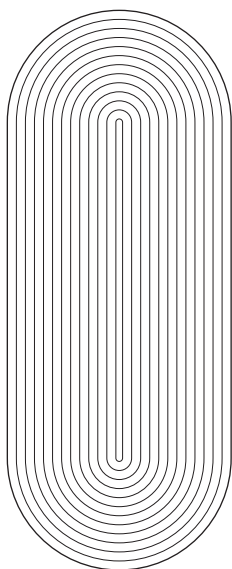
Styling
concentrator



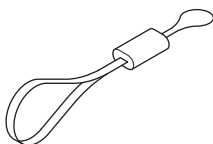
Diffuser



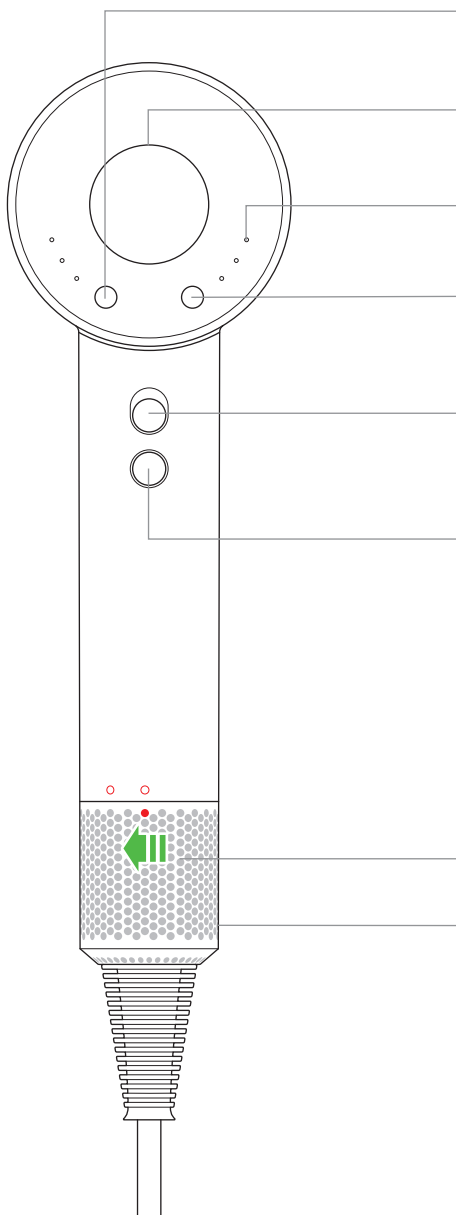
Non-slip mat



Storage
hanger



Functions





Airflow control
3 precise settings.



Negative ions
Helps reduce static.



LEDs



Temperature control
4 precise heat settings.
Including a cold setting
to fix your style.



Power on/off
Sliding switch.



Cold shot
Press and hold to deactivate
heat and set style.



Air inlet

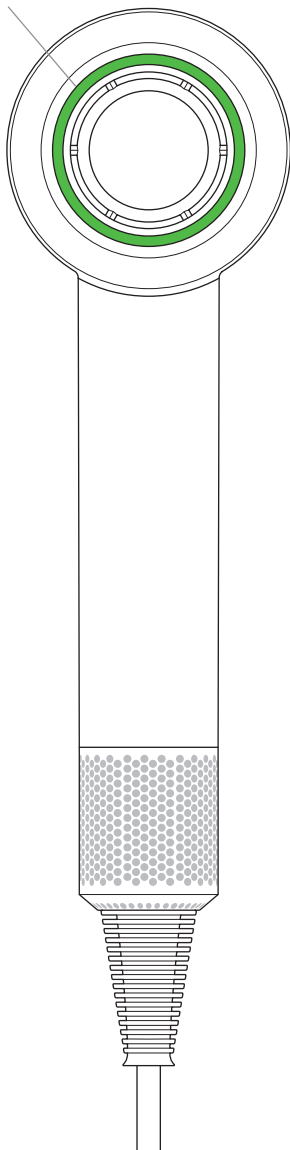


Removable filter cage
Easy to remove for cleaning.

Attachments

Magic magnetic holding

Magnetic accessories can be quickly and easily attached to the front of the appliance. They can be rotated 360° so you can position them precisely where you need them.

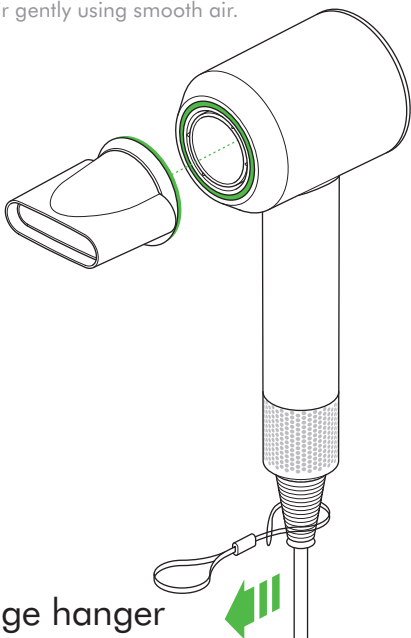


Heat Shield technology

Keeps the surface of the attachments cool for easy adjustment and close-up styling.

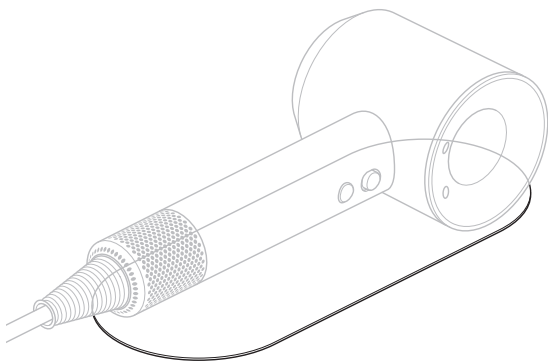
Smoothing nozzle

Dries hair gently using smooth air.



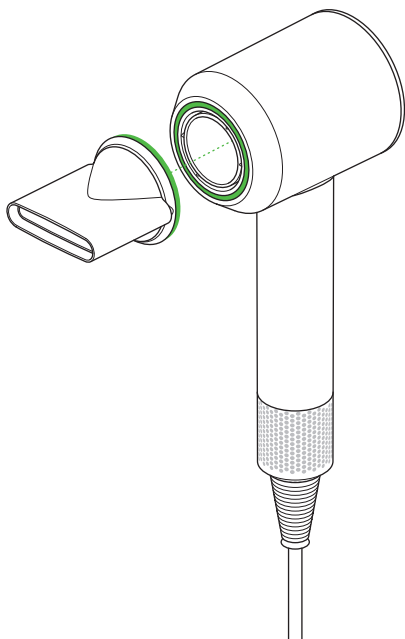
Storage hanger and non-slip mat

If you store your appliance on a hook, attach the storage hanger to the ribbed section at the base of the handle.



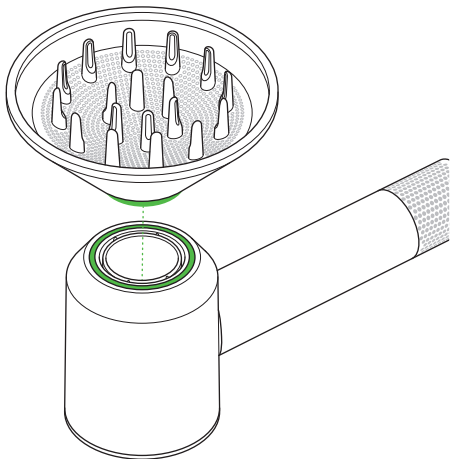
Styling concentrator

Fast, precise airflow for controlled styling,
one section at a time.



Diffuser

Evenly disperses airflow to dry curls gently and help reduce frizz. Recommended for use on the low temperature and flow settings.



LEDs



Settings

When solid, the LED lights indicate which settings you're using.

Flow



Temperature



No red LED  Constant cold/cold shot

Maximum operating temperature in normal working conditions: 105°C

Maximum thermistor temperature at safety shut down: 145°C

Diagnostics

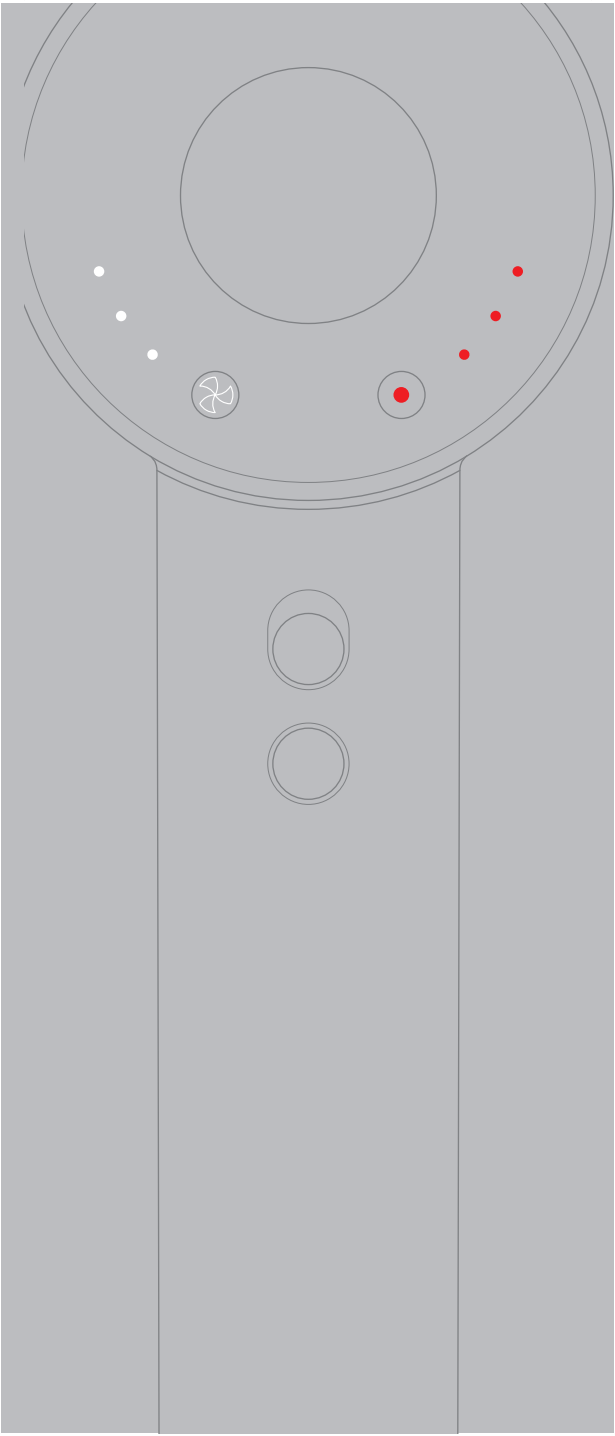
The LEDs will flash indefinitely to communicate one of the following warnings:



Clean filter.
See the Cleaning
section for details.



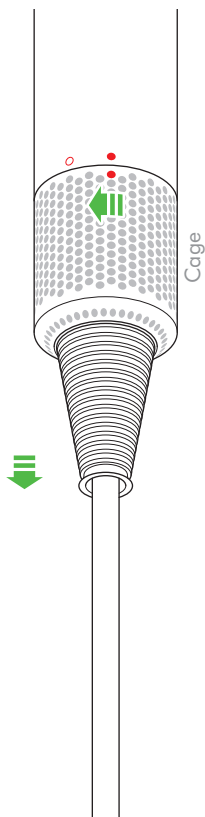
Contact call centre



Cleaning

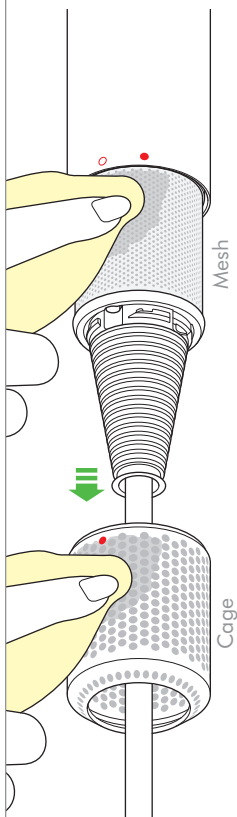
Ensure that you unplug your appliance from the mains electricity supply before cleaning your filter.

1



Hold the handle of your appliance firmly and rotate the filter cage anti-clockwise.

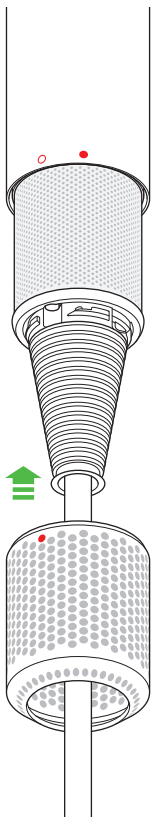
2



Pull down and away from the appliance. Use a lint-free cloth or soft brush to remove any dust or debris from both the filter cage and the filter mesh.



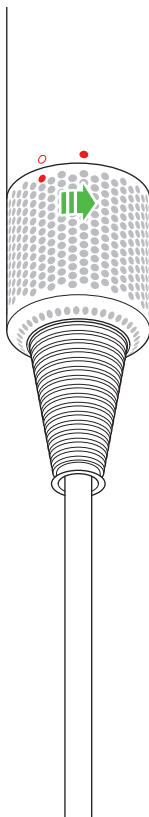
3



Do not use water to clean the filter.

Do not apply too much pressure to the filter mesh.

4



Rotate the filter cage back into position, ensuring the correct alignment.

Rotate clockwise to lock before use.

USING YOUR DYSON APPLIANCE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN THIS DYSON OPERATING MANUAL BEFORE PROCEEDING.

LOOKING AFTER YOUR DYSON APPLIANCE

- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Customer Care Helpline.
- Always disconnect the plug from the mains before inspecting for problems. If the appliance will not operate, first check the mains socket has electricity supply and that the plug is properly inserted into the socket.

DISPOSAL INFORMATION

Dyson products are made from high grade recyclable materials. Please dispose of this product responsibly and recycle where possible. The battery should be removed from the product before disposal. Dispose of or recycle the battery in accordance with local ordinances or regulations.

When your Dyson appliance reaches the end of its life, we are responsible for its safe disposal. You can send your old Dyson appliance back to us (at our cost) and we will organise for it to be recycled. Please note that not all parts are recyclable. Recycling of parts is subject to the capabilities of 3rd party suppliers. Available in Australia only.

Simply:

1. Box up your old Dyson appliance.
2. Take the package to your local post office and send to the address below:

Dyson We Recycle
Reply Paid 83215
Dyson Service Centre
8-10 Mangrove Lane
Taren Point, NSW 2229

DYSON CUSTOMER CARE

THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

After registering your free 2 year guarantee, your Dyson appliance will be covered for parts and labour (excluding filters) for 2 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

REGISTERING YOUR DYSON GUARANTEE

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online:
AU: www.dyson.com.au/register
NZ: www.dyson.co.nz/register
- By calling the Dyson Customer Care Helpline.
AU 1800 239 766
NZ 0800 397 667
- By completing and returning the enclosed form to us by mail. This will confirm ownership of your Dyson appliance in the event of an insurance loss, and enable us to contact you if necessary.

Your serial number can be found on the rating plate located on the cable label, towards the plug. Note your serial number for future reference on the back page of this manual.

If your Dyson appliance needs to be repaired, call the Dyson Helpline so we can discuss the available options.

If your Dyson appliance is under guarantee, and the repair is covered, it will be repaired at no cost.

LIMITED 2 YEAR GUARANTEE

TERMS AND CONDITIONS OF THE DYSON 2 YEAR LIMITED GUARANTEE

WHAT IS COVERED

- The repair or replacement of your Dyson appliance (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within 2 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
- This Dyson guarantee will only be valid if the appliance is used in the country in which it was sold.

WHAT IS NOT COVERED

- Damage caused by not carrying out the recommended appliance maintenance.
Under your Dyson guarantee, Dyson shall not be liable for costs of repair or replacement of a product incurred as a result of:
- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Dyson appliance which is not in accordance with this Dyson Operating Manual.
- Use of the appliance for anything other than as a hair dryer.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories other than those produced or recommended by Dyson.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.
- Normal wear and tear (e.g. fuse etc.).
- If your Dyson guarantee does not apply, you may have statutory rights and remedies available to you as a consumer. If you are in any doubt as to what is covered by your Dyson guarantee, please call the Dyson Customer Care Helpline.

AUSTRALIAN CONSUMER LAW

The details of the Dyson guarantee are set out below. In addition to your rights under the Dyson guarantee, we also provide the following statement as required by the Australian Consumer Law: In Australia, your Dyson appliance comes with statutory guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have your Dyson appliance repaired or replaced if it fails to be of acceptable quality and the failure does not amount to a major failure.

DYSON 2 YEAR GUARANTEE

TERMS AND CONDITIONS OF YOUR DYSON 2 YEAR GUARANTEE.

- The Dyson guarantee becomes effective from the date of purchase.
- All work will be carried out by Dyson Appliances (Aust) Pty Ltd., Avery Robinson Ltd. (NZ) or their authorised agents.
- Any parts replaced by Dyson or its service agents will become the property of Dyson Appliances (Aust) Pty Ltd. or Avery Robinson Ltd. (NZ).
- The repair or replacement of your Dyson appliance under the Dyson guarantee will not extend the period of the Dyson guarantee.
- The Dyson guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out pursuant to the Dyson guarantee and any associated delivery charges (both to and from us) will be at your cost, subject to your statutory rights and remedies as a consumer. Please keep your receipt or delivery note.

ABOUT YOUR PRIVACY

WHEN REGISTERING YOUR DYSON PRODUCT

- You will need to provide us with basic contact information to register your product and enable us to support your guarantee.
- When you register, you will have the opportunity to choose whether you would like to receive communications from us. If you opt-in to communications from Dyson, we will send you details of special offers and news of our latest innovations. We never sell your information to third parties and only use information that you share with us as defined by our privacy policies which are available on our website. www.dyson.com.au/support/privacypolicy

